



Burglar-alarm unit 3486

User manual

MyHOME



Contents

Introduction	4
The Burglar-alarm Unit	4
The keypad	5
The display	6
What is the display showing?	7
Operation	9
Enabling - disabling the burglar alarm	9
Activation scenarios	11
Activating - deactivating the zones	12
Stopping the siren sound	15
The radio remote control (348220)	17
What type of alarm occurred?	18
Enabling the automations	20
Enabling keys and numeric codes	21
Enabling the remote control	22
Editing	23
The Unit menu	23
Accessing the edit menu	23
Setting the date and hour	24
Sound signalling	25
Memorizing the Jolly number	26
Making your own list of telephone numbers	27
Visualizzazione gestione SMS	28
Setting up the calls	29
About your remaining credit	31
How many times should calls be made?	31
Editing vocal messages	33
Changing the user code	35
Changing the numeric codes	36
Using an answering machine	37
Remote use	39
The MyHOME_Web portal	39
MyHome Alarm	39
Answering a call from the Unit	40
Querying the Unit	40
Controlling your home from a distance	41

Introduction

The Burglar Alarm guards the safety of your house; the system is split into zones that can be activated separately; for example, at night, you can have protection only in the day zone or only around your house, so you can move around freely even when the system is on. You can save up to 16 activation scenarios and use them as needed.

In case of an alarm, the Telephone dialling device (communicator) warns you with a message, allowing you to have direct control on what is happening in your house even when you're not there.

You can check the status of the Unit and system from a fixed or mobile phone, listen to what is happening at home from a distance or send a vocal message, which will be emitted through the Unit loudspeaker or, if connected, through the sound system.

The combination of roller shutter movement devices and lights turning on lets you program the roller shutters to go up in case of an alarm in order to confuse the burglar.

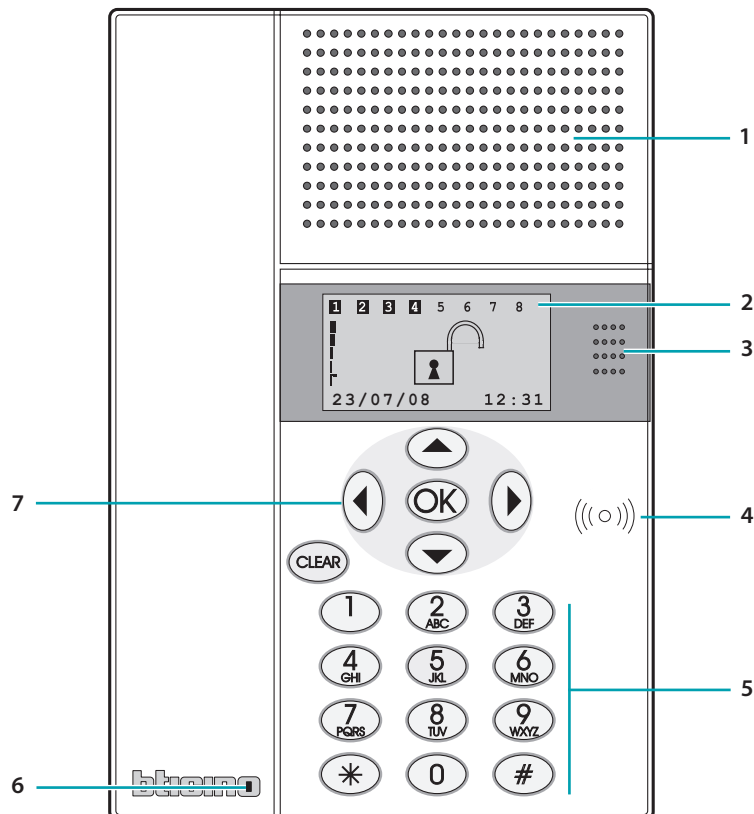
You can control the functions in your house (lights, roller shutters, etc.) remotely with just a telephone call.

The Unit can also communicate with surveillance firms by means of a special protocol, further increasing the protection of your property (to set this service consult your installer).

MyHOME_Web portal Services

It gives the possibility of connecting to the MyHOME_Web portal, providing access to the MyHOME_Web services; for more information see chapter "The MyHOME_Web portal"

The Burglar-alarm Unit



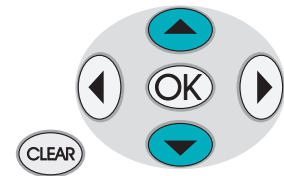
- 1 - Loudspeaker
- 2 - Graphic display
- 3 - IR infrared receiver
- 4 - Transponder keys reader
- 5 - Alphanumeric keypad
- 6 - Microphone
- 7 - Navigation keys

The keypad

Navigation keys

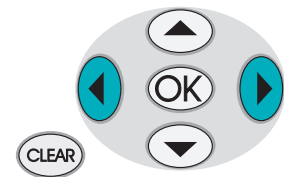
Scroll keys

allow you to scroll the list of items in the menu



Selection keys

allow you to select the functions, which in some menus, may appear in the last line



OK - Key for entering the selection or data

CLEAR - Key for cancelling the selection and for returning to the previous page – if it is held down, you can escape from the programming menu



Alphanumeric keypad

Writing the text

- Press a numeric key several times until the required character is displayed; if the required letter is near the same key as the present letter, wait until the cursor moves.
- To enter a space, press 0.
- To move the cursor, use the left and right arrow keys.
- To delete a letter, position the cursor over it with the left and right arrow keys and press 0.
- To change from lower case to upper case, hold down the button when the required character is displayed. The next characters will be upper case; the procedure is the same to go back to lower case.
- The following characters correspond to the single keys:

1 ., - / : ' ? 1

4 g h i 4 î

7 p q r s 7

2 a b c 2 à á â ã ä å ç

5 j k l 5

8 t u v 8 ú ü

3 d e f 3 è é ê

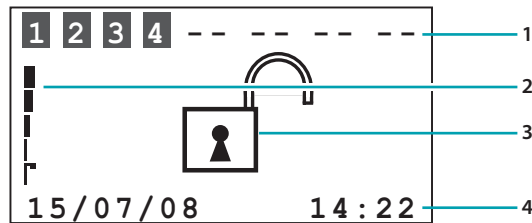
6 m n o 6 ó ö ö

9 w x y z 9

0 spazio + = * # 0

The display

Initial page



1. System zones (max. 8 zones)
2. GSM signal level
3. ON/OFF indication
4. Date and hour

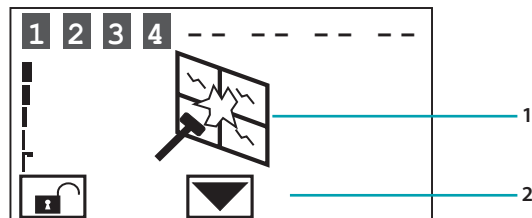


WHAT MUST NOT BE DONE:

- Never unscrew the antenna connector!
- Do not remove the SIM Card!

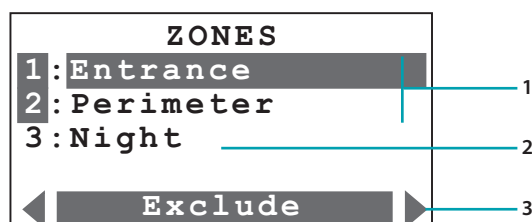
If you need help, call your installation technician!

In case of an alarm



1. Alarm signal zone
2. Technical indications

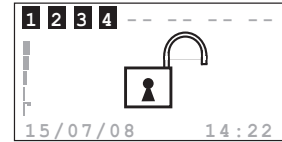
Edit menu



1. Active zones
2. Disabled zone
3. Functions

What is the display showing?

System off , e.g.: zones 1, 2, 3, 4 active



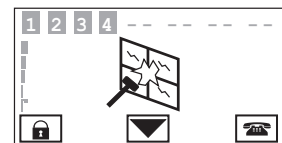
System on, e.g.: zone activation as in scenario 2



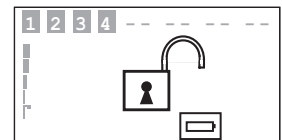
System off, general alarm signal, tamptest with system switched OFF or a dead radio device battery



System on, intrusion alarm signal and PSTN telephone call (on fixed telephone) in progress



System off, Unit battery dead or damaged



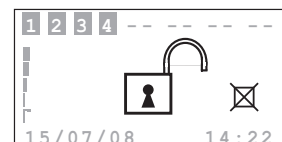
System off , no power



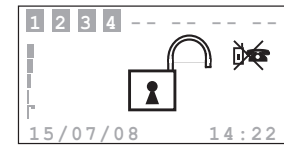
System off , burglar-alarm (antitheft) battery dead or damaged and technical alarm signal



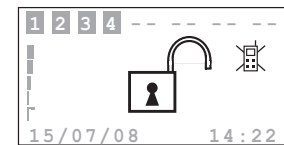
System off, one or more sensors disabled (Important Unit functions are disabled; disable only if extremely necessary.)



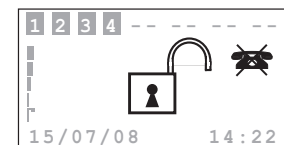
System off , all telephone calls disabled (Important Unit functions are disabled; disable only if extremely necessary.)



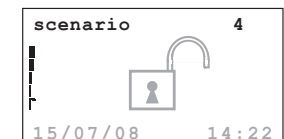
System off , only the GSM telephone calls disabled (Important Unit functions are disabled; disable only if extremely necessary.)



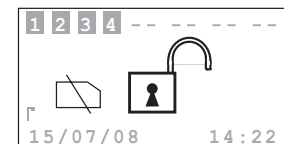
System off , only the PSTN telephone calls disabled (Important Unit functions are disabled; disable only if extremely necessary.)



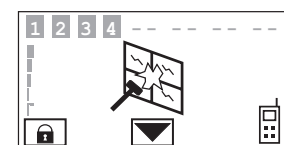
Scenario 4 selected, good reception GSM signal



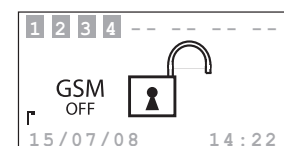
System on, SIM card missing or disabled (see Installation manual)



System on, intrusion alarm signal and GSM call in progress



System off , GSM module OFF due to problems on the GSM network (no signal)



WHAT MUST NOT BE DONE:

- Never unscrew the antenna connector!;
- Do not remove the SIM Card!

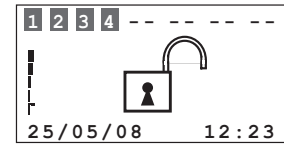
If you need help, call your installation technician!

Operation

Enabling - disabling the burglar alarm

With user code

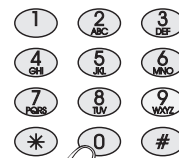
When the burglar alarm (antitheft) is disabled, an open lock appears in the middle of the display



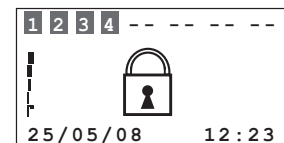
Press the key



Type in the user code (basic 00000) or an enabled numeric code; typing an incorrect code, after the third attempt the keypad blocks for about 1 minute

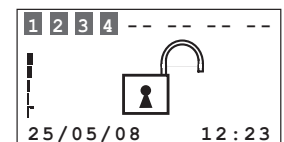


The display will show a closed lock; if the sound system is enabled, you will hear an "enabled" vocal message; execute the same operation to disable the burglar alarm

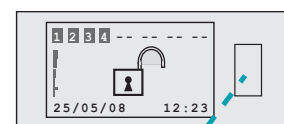


With remote control

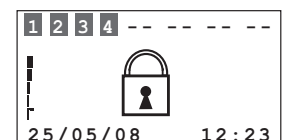
When the burglar alarm (antitheft) is disabled, an open lock appears in the middle of the display



To enable the burglar alarm (antitheft), press the remote control button after directing it towards the Unit infrared receiver at a distance of 30 cm (max)

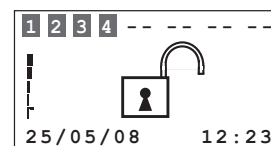


The display will show a closed lock; if the sound system is enabled, you will hear an "enabled" vocal message; execute the same operation to disable the burglar alarm

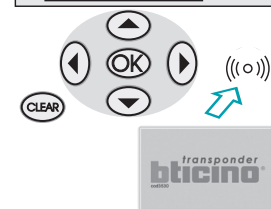
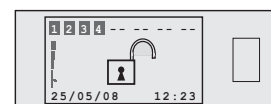


With transponder key

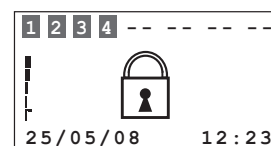
When the burglar alarm (antitheft) is disabled, an open lock appears in the middle of the display



To enable the burglar alarm (antitheft), press the # or * key on the Unit keypad and then bring the key (less than one centimeter) near the reader for 2 seconds

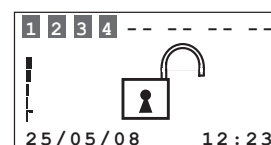


The display will show a closed lock; if the sound system is enabled, you will hear an "enabled" vocal message; execute the same operation to disable the burglar alarm

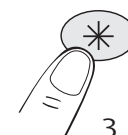


Rapid enabling

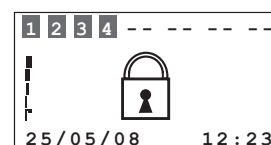
When the burglar alarm (antitheft) is disabled, an open lock appears in the middle of the display



Keep the * key pressed for 3 seconds for the rapid enabling

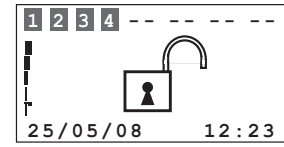


The display will show a closed lock; if the sound system is enabled, you will hear an "enabled" vocal message; execute the same operation to disable the burglar alarm

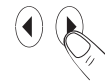


Activation scenarios

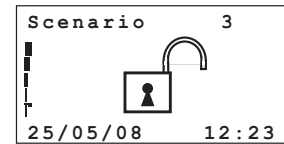
The Unit can save up to 16 activation scenarios and you can select the one you want as follows:



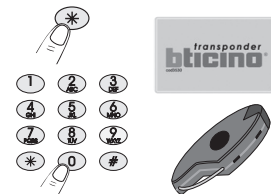
Use the   keys to select the scenario you want



After the confirmation only the zones included in the scenario will be activated.
To create or modify scenarios consult the installation manual



Confirm the selection using the user code, a transponder key or a numeric code

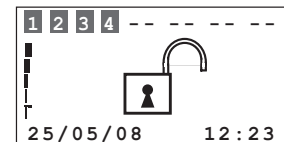


Activating - deactivating the zones

You can deactivate (reactivate) one or more zones at any time. This will allow you to personalise the burglar-alarm operation according to your needs. For instance, if you want to have protection even if you're not at home, you can deactivate the infrared detector zones, leaving the outer zones (entrance door and windows) active. This will allow you to move around freely inside your house without making any alarms go on and without giving up safety. The zones in which your burglar alarm is split into appear in the first line of the display. The active zones are shown in a dark box. The following example shows the system made up of 4 zones, all active; zone 3 is deactivated

With user code

The zones (max. 8) of the system are all active (e.g. 1-2-3-4)



Press the corresponding key on the Unit keypad to deactivate zone 3



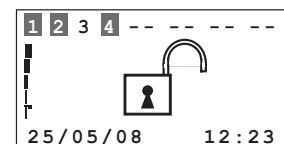
Press the * key



Type in the user code (base 00000) or an enabled numeric code

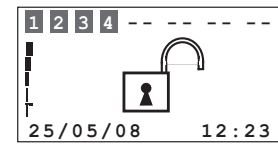


The Unit confirms the operations with the vocal message "executed"; the display shows zone 3 without the dark box (deactivated)



With remote control

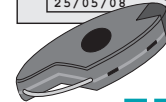
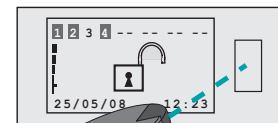
The zones (max. 8) of the system are all active (e.g. 1-2-3-4)



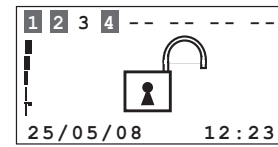
Press the corresponding key on the Unit keypad to deactivate zone 3



Press the remote control button within 5 seconds to enter operation

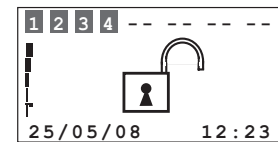


The Unit confirms the operations with the vocal message "executed"; the display shows zone 3 without the dark box (deactivated)



With transponder key

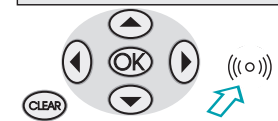
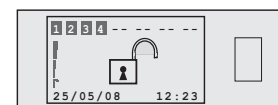
The zones (max 8) of the system are all active (e.g. 1-2-3-4)



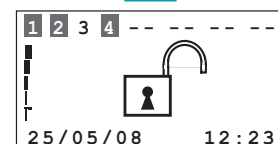
Press the corresponding key on the Unit keypad to deactivate zone 3



Confirm the operation by bringing a transponder near the reader within 5 seconds

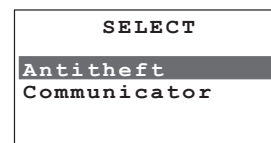


The Unit confirms the operations with the vocal message "executed"; the display shows zone 3 without the dark box (deactivated)

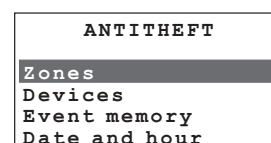


From the zone menu

After accessing the edit menu (next section)



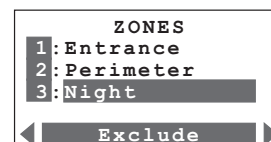
Press **OK** to access the burglaralarm (antitheft) menu



Press **OK** to access the zone menu



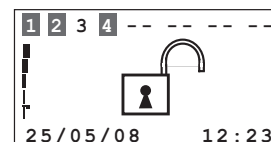
Select the zone you want to activate or deactivate with the **▲▼** keys (e.g. 3)



Press **OK** to enter



Hold down the **CLEAR** key to escape from menu

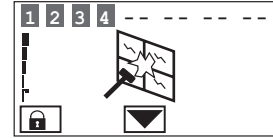


Stopping the siren sound

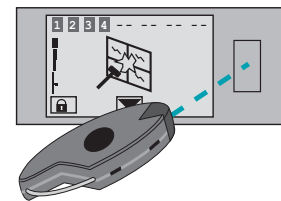
If the alarm goes on while you're there, you can stop the siren as follows:

From the menu zone

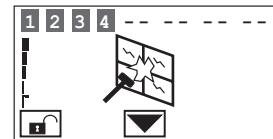
Make sure there are no trespassers in the house



Press the remote control pushbutton after pointing it towards the Unit infrared receiver at a maximum distance of 30 cm

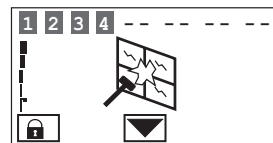


The siren stops; the Unit answers with the vocal message "disabled"



With user code

Make sure there are no trespassers in the house



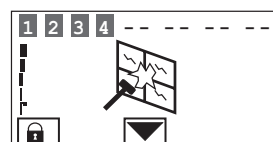
Press the * key



Type in the user code (base 00000) or an enabled numeric code

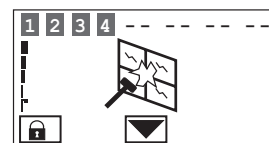



The siren stops; the Unit answers with the vocal message "disabled"

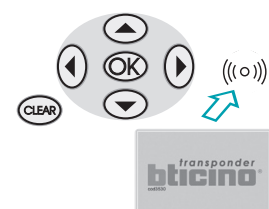
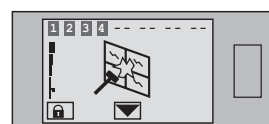


With transponder key

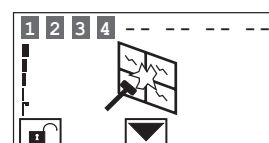
Make sure there are no trespassers in the house



Press the  key on the Unit keypad and then bring the key (less than one centimeter) near the reader for 2 seconds

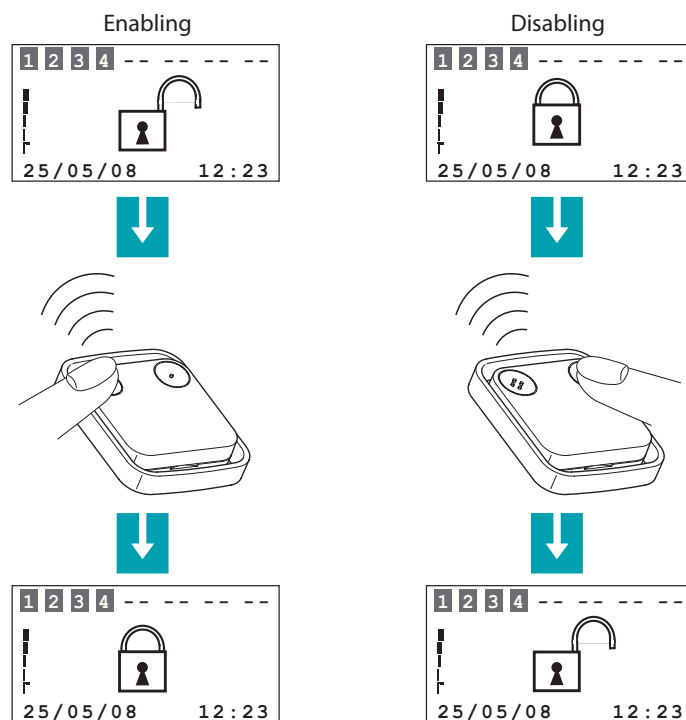


The siren stops; the Unit answers with the vocal message "disabled"



The radio remote control (348220)

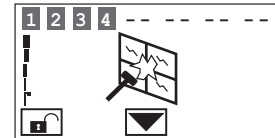
The actions described in this section can also be carried out using the correctly configured radio remote control (with L/N/NT/HC/HS 4618). For more information consult your installer.




What type of alarm occurred?

When an alarm signal is displayed, you can find out what type it is (intrusion, technical, etc.) and which detector has detected it; a name has been given to each detector (kitchen window, entrance, etc.) by the installer for easier identification. Press just one key to get this information.

The Unit has detected an alarm...

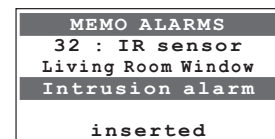


To learn more, press the  key

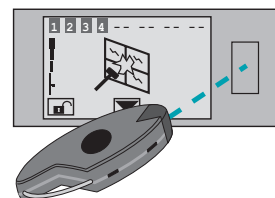


The display provides the following information:

- detector and its name (living room window)
- type of alarm (intrusion)
- burglar-alarm (antitheft) status when the alarm goes on (ON-inserted)

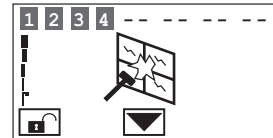



The alarm signal is cancelled from the display the next time you turn on the burglar alarm (antitheft), but it remains memorised in the "Event memory", which can be consulted by selecting "Event memory" in the Burglar-alarm (antitheft) menu.

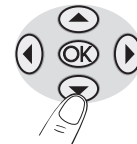


In case of a technical alarm (its symbol appears), you can find out which device has produced the alarm and reset it as well.

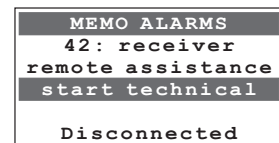
The Unit has detected a technical alarm




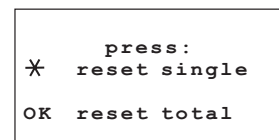
To learn more, press the  key



The display provides the following information:
– device name (remote assistance)
– type of alarm (technical start)
– burglar-alarm (antitheft) status when the alarm goes on (OFF-disconnected)



By pressing the  key, a page appears, which lets you reset a single alarm or execute a total reset

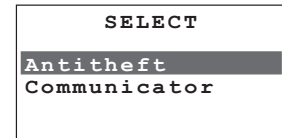


Enabling the automations

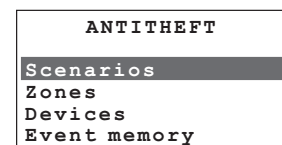
The burglar-alarm unit can be programmed so that an automation is linked to a particular event. For example the lights come on when the unit registers an intrusion alarm. In this menu you can enable or disable the automations programmed by the installer.

Accessing the edit menu.

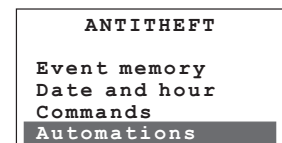
Press **OK** to access the Burglaralarm (antitheft) menu



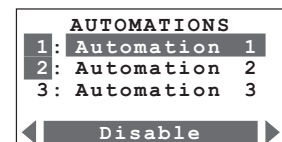
Select Automations with the **▲▼** keys



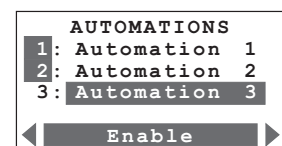
Press **OK** to access



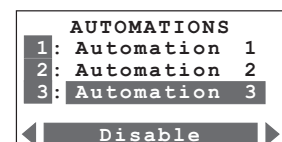
With the **▲▼** keys select the automation which you intend to enable or disable; if the automation selected is enabled the wording Disable will appear in the last line of the display and vice versa



Press **OK** to enter



The selected zone is enabled; the identification number is shown by a black square. Keep the **CLEAR** key pressed to return to the initial page



Enabling keys and numeric codes

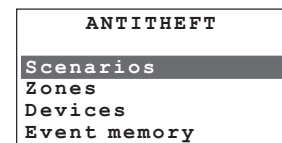
You can enable or disable remote controls, transponder keys and numeric codes as you require.

Accessing the edit menu.

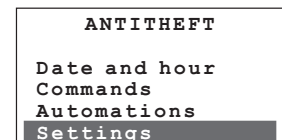
Press **OK** to access the Burglaralarm (antitheft) menu



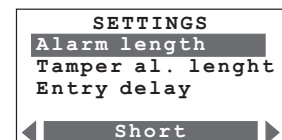
Select Settings with the **▲▼** keys



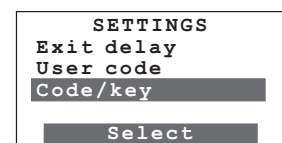
Press **OK** to access



Select Code/Keys with the **▲▼** keys

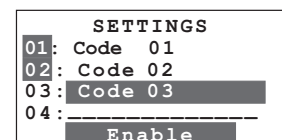


Press **OK** to enter



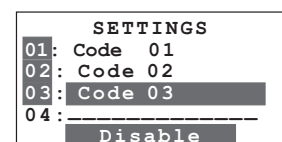
With the **▲▼** keys select the key whose state you intend to change.

If the key selected is enabled the wording Disable will appear in the last line of the display and vice versa



The key has been enabled; the identification number is shown by a black square.

Keep the **CLEAR** key pressed to return to the initial page



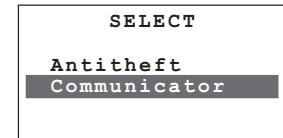
Enabling the remote control

You can enable/disable your unit for remote assistance or remote management of the alarms via telephone line.

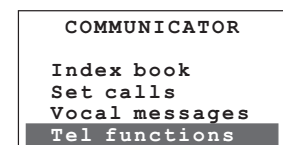
Consult your installer before modifying the settings of this menu.

Access the edit menu and select Telephone Dialling device (Communicator).

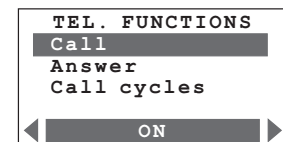
Premi **OK** per accedere al menù



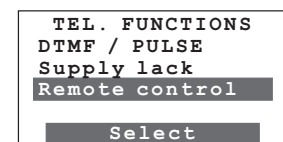
Select Tel. functions with the **▲▼** keys



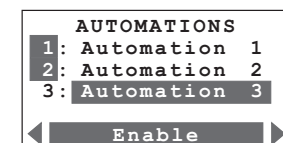
Press **OK** to access



Select Remote control with the **▲▼** keys



Press **OK** to enter



The indications for the settings and their meaning can be found below.

When the setting is finished keep the **CLEAR** key pressed to return to the initial page

Remote assistance (Tele assistance)

If this setting is enabled the unit allows the entry of remote assistance calls from units which use the Contact ID protocol.

Remote management (Telecontrol AI)

Allows management of the alarms via telephone line; the setting has the following options:

- **ON**: the user and the surveillance unit can perform the remote management.
- **Manager**: only the surveillance unit can perform the remote management.
- **User**: only the user can perform the remote management
- **OFF**: the remote management is disabled

Editing

The Unit menu

This manual describes the editings that are considered to be helpful when using the Unit. You can access these editings without jeopardizing the proper functioning of the Unit as well as the safety of your house.

When you access the configuration menu, you will note that this is made up of many other pages that let you configure the Unit in order to meet your needs.

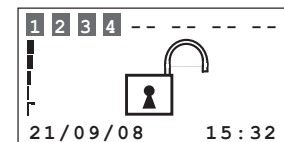
Some of these pages cannot be accessed, as they are reserved for the installer and protected by a special code.

We suggest that you always contact your installer before changing any configuration of the Unit among those described in this manual.

Accessing the edit menu

This procedure is necessary to access the edit menu:

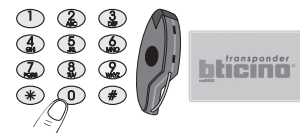
Make sure that the system is off



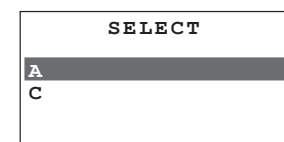
Press the OK key



Type in the user code or use the remote control or the transponder key, as when turning on the burglar alarm (antitheft)



You can now start the editing of the Unit

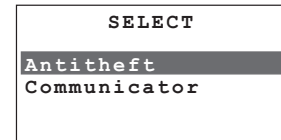


To escape from the edit menu, wait 30 seconds without pressing any key or press the CLEAR pushbutton.

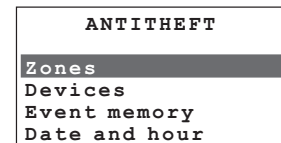
Setting the date and hour

In order for the system to constantly keep all memorised events under control, it is important to set the correct date and hour.

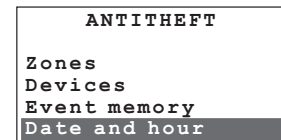
Accessing the edit menu



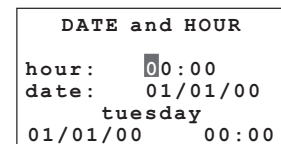
Press **OK** to access the Burglaralarm (antitheft) menu



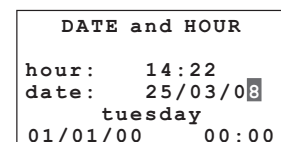
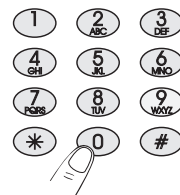
Select Date and hour with the **▼** key



Press **OK** to enter



Type in the current hour and date on the keypad; you can move the cursor from the hour line to the date line with the **▲▼** keys.



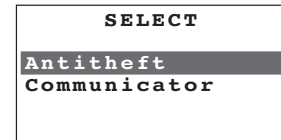
When all data has been entered, press **OK** to confirm

Sound signalling

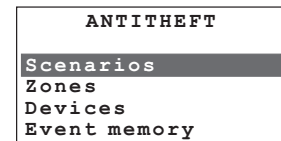
If your system has sensors which are delayed in input and/or output you can enable an audible signal for the time set for the delay.

Accessing the edit menu.

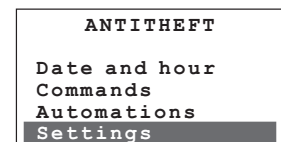
Press **OK** to access the Burglaralarm (antitheft) menu



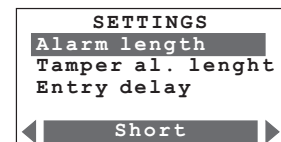
Select Settings with the **▲▼** keys



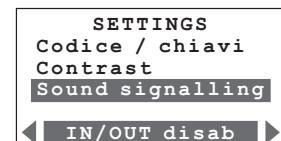
Press **OK** to enter



Select Sound signalling with the **▲▼** keys

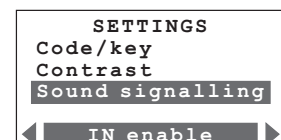


Select the setting with the **◀▶** key



Press **OK** to confirm the setting.

Keep the **CLEAR** key pressed to return to the initial page



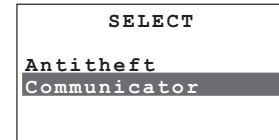
Memorizing the Jolly number

The Jolly number is the first telephone number dialled by the Unit when any type of alarm occurs (intrusion or technical).

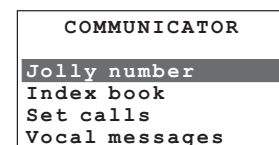
If the MyHOME_Web portal or the Ademco protocol are activated do not change the Jolly number.

Accessing the edit menu

Select Dialling device (Communicator) and press **OK** to enter

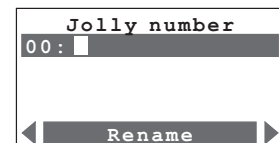


Press **OK** again to access the Jolly number menu



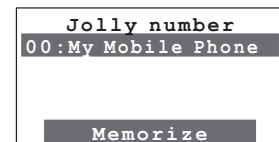
Press **OK** and enter the name that identifies the telephone to be called (e.g. my mobile phone) by using the alphanumeric keypad

If you make a mistake, you can go back to the wrong letter by pressing **Left Arrow** and retype it; press **Right Arrow** to enter a space between two words



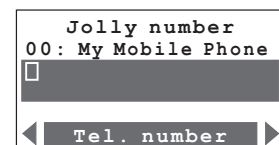
Press **OK** to enter the name

After entering the name, a space used for the telephone number is shown



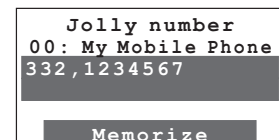
Press **OK** to enter and dial the telephone number

If required, it is possible to enter pauses (e.g. between area code number and telephone number) by using the **#** key; the pause will be displayed as a comma.



Press **OK** to enter

Press **CLEAR** to go back to the previous page



After storing the wild number, it is possible to select the "GSM Test" function via the keys **Left Arrow** **Right Arrow** and to make a call to the preset number in order to verify the exact setup of the wild number as well as the correct operation of the GSM module.



WHAT MUST NOT BE DONE:

- Never unscrew the antenna connector!;
- Do not remove the SIM Card!

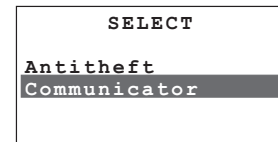
If you need help, call your installation technician!

Making your own list of telephone numbers

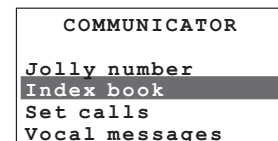
This menu lets you memorise up to 10 telephone numbers that can be used for your calls, according to the type of alarm that has occurred (see Chapter "Setting up the calls").

Accessing the edit menu

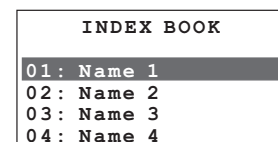
Select Dialling device (communicator) and press **OK** to enter



Select Index book and press **OK** to access the menu



The page on the right appears; select an option from the list (e.g. 01) and press **OK** to enter

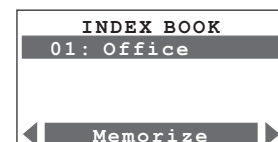


Press **OK** to enter

Use the Unit keypad to type the name you want to enter in the index book as if you were typing an SMS message;

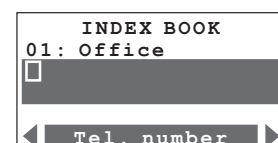
press **OK** to enter

If you make a mistake, you can go back to the wrong letter by pressing **←** and re-type it; press **0** to enter a space between two words



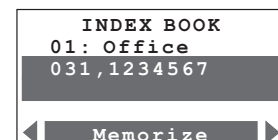
After entering the name, a space used for the telephone number is shown

Press **OK** to enter



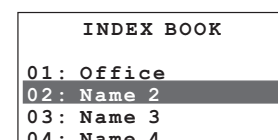
Dial the telephone number

If required, it is possible to enter pauses (e.g. between area code number and telephone number) by using the **#** key, the pause will be displayed as a comma



Press **OK** to enter

Press **CLEAR**; only once to enter another number in the index book; instead, if you have completed the editing, press it several times until the initial page appears



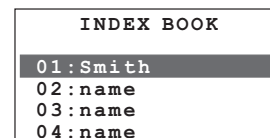
SMS management display

This menu can be used to display what types of functions are enabled and which are not, for a name in the central unit address book (see the “SMS Management” chapter).

The functions that can be displayed are:

- notifications;
- activation notifications;
- activation forwarding;
- system status request

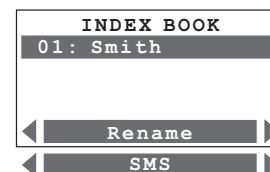
Select one item from the list using the keys



Press to confirm



Use the keys to select the SMS function



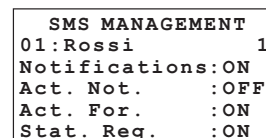
Press to display the SMS status



The screen that appears shows only functions that are enabled and disabled for the selected name.

The Jolly number entered in the central unit is the number that can manage the activations for all the other numbers.

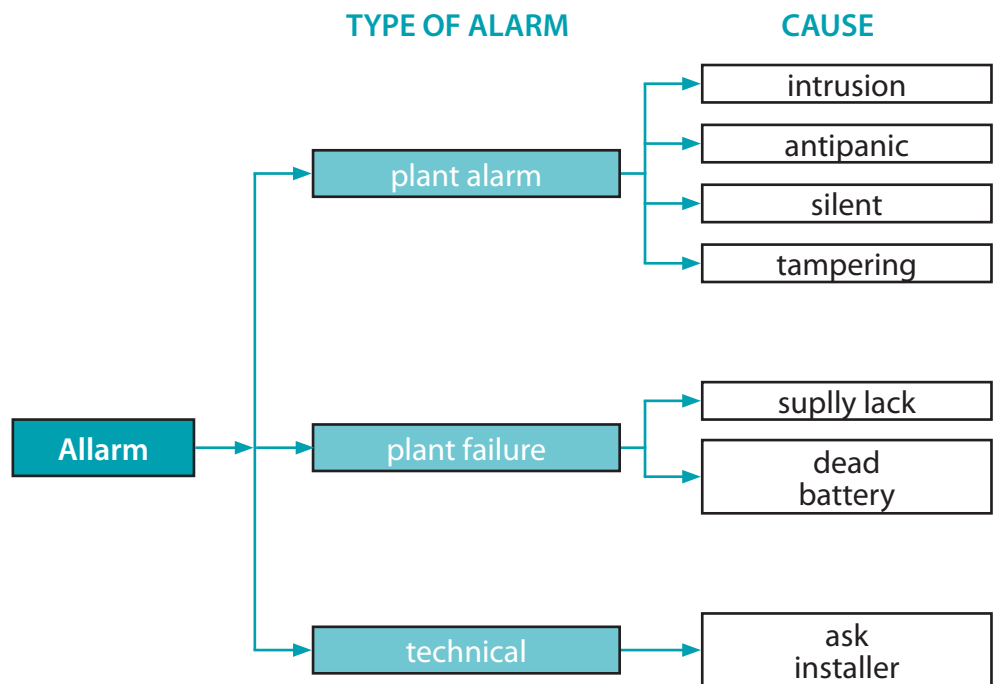
Press once to return to the address book list.



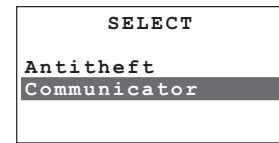
Setting up the calls

In case of an alarm, the Unit calls the jolly number and then the numbers that you have programmed among those that you have chosen in the index book according to the type of alarm (max 4 for each type of alarm), for instance, in case of intrusion, you can decide whether to have the Unit call the office or, in case of flooding, you can automatically call the plumber. There are three types of alarms that can produce a telephone call: intrusion, breakdown and technical.

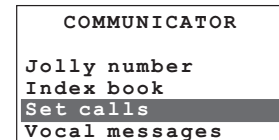
Technical alarms are produced by devices that are not directly connected to the system (for example, gas or flooding detectors); in this case, we suggest that you ask your installer who will provide you with instructions for the correct programming of the calls thereof.



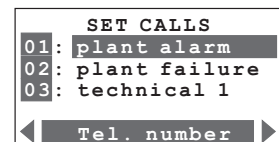
Accessing the edit menu
Select Dialling device (Communicator) and press **OK** to enter



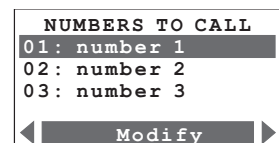
Select Set calls and press **OK** to access the menu



Select an option from the list (e.g. Plant alarm)
Select function Tel. Number with the keys **◀ ▶** (last line on the display)
Press **OK** to enter

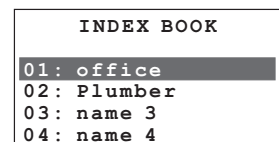


The list of the 4 telephone numbers linked to the plant alarm appears on the display



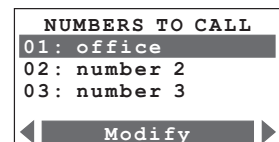
Select one of the options and press **OK** to enter

A previously memorised telephone index book appears; select a number you want to link to the type of alarm (e.g. office)



Press **OK** to enter

After entering it, you can select "number 2" and match a second telephone number with the same alarm or press **CLEAR** to go back to the previous page of the menu and set up calls for other types of alarms

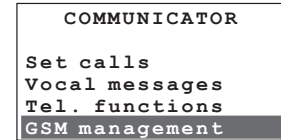


The **DISABLE** function is only for the set numbers. The Jolly number will be called anyway.

About your remaining credit

If you use a prepaid SIM card, it is possible to know the remaining credit with the following procedure:

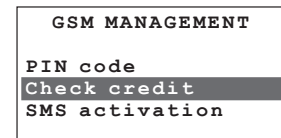
Accessing the Dialling device (communicator) menu and select GSM management



Press **OK** to enter



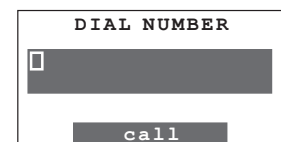
Select Check credit



Press **OK** to enter



Dial the number given by the telephone carrier and press **OK** to enter



How many times should calls be made?

Once the Unit starts making calls after an alarm, it starts operating as follows:

It calls the jolly number first;

then, it calls the set telephone numbers in the ordered sequence for that specific alarm (see Chapter "Setting up the calls"); 20 seconds elapse between one call and the other.

When the first call cycle has been completed, it starts again with the second cycle (if set); the next cycle will only call the telephone numbers that:

- Have not answered the first call.
- Were busy when the call was made.
- Have answered the call but the person who answered did not press a number when requested by the Unit.

This will go on for the number of set cycles (max 4).

If the MyHOME_Web portal or the Ademco protocol are active, the jolly number will be that of the portal or the surveillance unit.

Both PSTN (fixed line) and GSM channels are enabled in the basic configuration; calls will be made, according to the number of set cycles, on one channel first and then on the other by following the priority programmed by the installation technician.

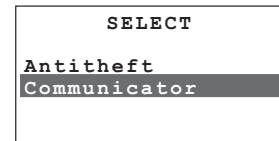


WHAT MUST NOT BE DONE:

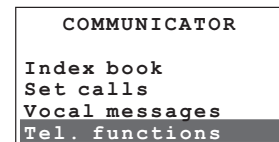
- Never unscrew the antenna connector!;
- Do not remove the SIM Card!

If you need help, call your installation technician!

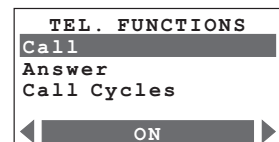
Select Dialling device (Communicator) and press **OK** to enter



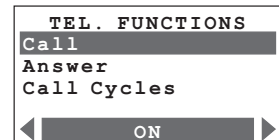
Select Tel. functions and press **OK** to access the menu



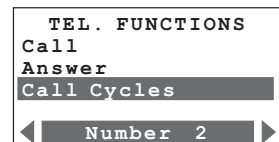
Select Calls cycles with the **▲▼** keys



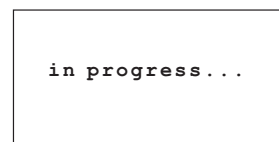
After the selection, the number of programmed cycles appears in the last line of the display



Change the number according to your needs with the **◀▶** keys



Press **OK** to memorise the change; "in progress..." appears for a few seconds on the display, the operation will then be completed



The call cycles can be stopped in two ways:

Locally: typing the user code number or an enabled numeric code or using an enabled key (remote control or transponder).

From a distance: (telephone line): after receiving the call from the Unit, type in the user code on your own telephone keypad, when required.

If the direct call to the MyHOME_Web portal or to the surveillance unit has not been properly completed, it will be repeated even if the cycle of calls has been stopped.

Note: if the code you have typed in is not correct, the Unit will cut the communication at the third try and, during the next cycles, it will not call that number again.

Editing vocal messages

When you receive a call from the Unit, it notifies you on what is happening with a vocal message; for example, you could receive a message such as:

System MyHOME. Warning gas alarm press a number after pressing a number you will hear:

Personalized message (address) + the system is on, warning gas alarm + enter code.

After typing in the correct password, you can send commands to the Unit.

A vocal message will be returned, e.g. executed.

The message has pre-recorded parts and other personalisable parts.

Pre-recorded messages <i>Personalizable messages</i>	Pre-recorded part	Part to be recorded	Pre-recorded part
MyHome system, warning + type of alarm (e.g. intrusion)	Press a number to listen	<i>Message recorded by.. name and address of user</i>	System status (e.g. ON) + type of alarm + enter code
MyHome system, warning + type of alarm (e.g. supply lack)			
MyHome system, warning + personalised message			

Personalisable parts are those referred to the address. That's where you can record a message with your personal data (name and address) and data referred to the technical alarms and telephone commands; as for the latter, ask your installer, since the message to be used should be consistent with the type of technical alarm or command related to it (e.g. "gas alarm" or "roller shutters"). When recording the messages, watch the time available, which is set at 8 seconds for the address and at 2 seconds for the other messages.

The time available to record the message is displayed by a number of asterisks that gradually go off as the seconds go by.

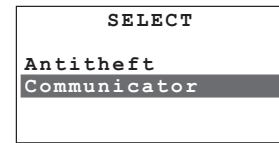
The recordable messages are as follows: the first for the address, the next 4 for the technical alarms and the last 4 for the first telephone commands (from 911 to 914).

For the correct link between the vocal message to be recorded and its technical alarm refer to the table below, which has been compiled by the installer.

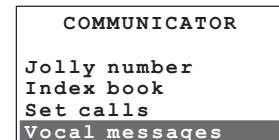
Vocal message	Linked technical alarm
Technical 1	
Technical 2	
Technical 3	
Technical 4	

Accessing the edit menu

Select Dialling device (Communicator) and press **OK** to enter



Select Vocal messages and press **OK** to access the menu



Select an option from the list (e.g. Address) and press **OK** to enter



You can now listen to the existing message by pressing **OK**, or



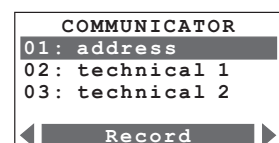
select the Record function to edit a new message with the keys **↓** **→**



By pressing **OK** the recording starts.
Record the message (with your name and address) in a normal voice at a distance of 10 – 15 cm from the Unit microphone (Bticino logo)



After recording, select the Listen function to make sure the recording was executed properly; select Memorize only when you are sure you want to replace the existing message with one you have just recorded; press **OK** to enter

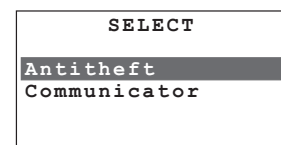


Changing the user code

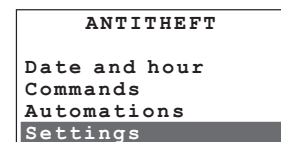
The Burglar-alarm Unit is protected by two codes which originally are identical (0000). The maintenance code (for installation technician use only) allows access to all configuration menus of the unit; however, for safety reasons, this code does not enable / disable the burglar alarm but, if the burglar alarm is enabled it will not allow access to the menus. The user code enables / disables the burglar alarm as well as the access to the configuration menus (except those for the installation technician). The user code cannot be modified if the installer code has not been modified. The basic user code is: 00000 and it is the same for all manufactured units. It is therefore recommended to change it with another one of your choice in order to give your system the highest safety. The procedure for changing the user code is as follows:

Accessing the edit menu

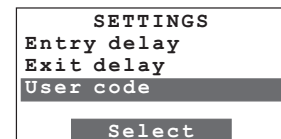
Select Burglar alarm (antitheft) and press **OK** to enter



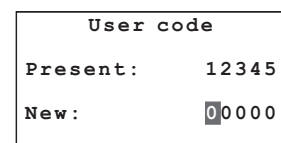
Select Settings with the **▲▼** keys and then press **OK**



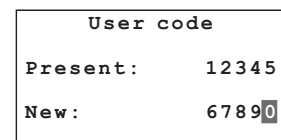
Select User code with the **▲▼** keys and then press **OK**



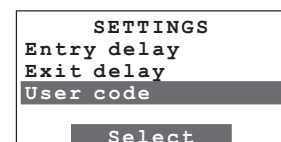
The page on the right appears; the cursor is already positioned on the first digit of the new code



Type in the new code you have chosen. The new code must have 5 digits (e.g. 67890)



Enter the new code with **OK**

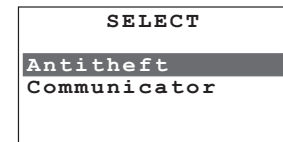


Changing the numeric codes

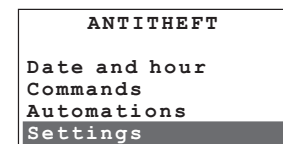
It is possible to edit the numeric codes stored by the installer in the Unit

Accessing the edit menu

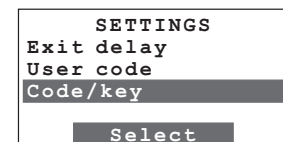
Select Burglar-alarm (antitheft) and press **OK** to enter



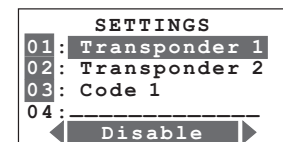
Select Settings with the **▲▼** keys and press **OK**



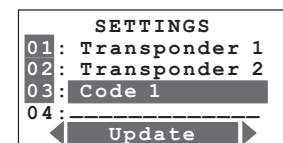
Select Code/Keys with the **▲▼** keys and press **OK**



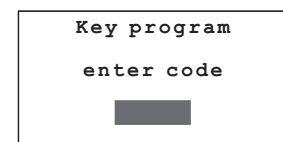
The page on the side appears: select the code to be modified with the **▲▼** keys



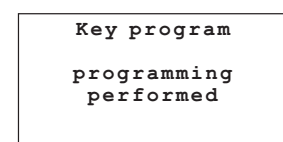
Select the Update function with the **◀▶** keys to modify the code



Type in the new code you have chosen.
The new code must have 5 digits



After typing the fifth digit, the check page on the side appears



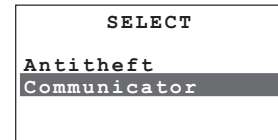
Using an answering machine

Setting up the answering machine

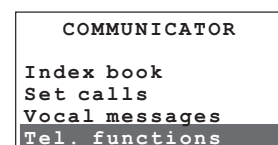
If an answering machine is used, it must be setup with the Unit as follows:

Accessing the edit menu

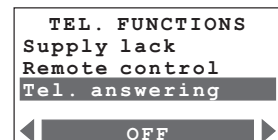
Select Dialling device (Communicator) and press **OK** to enter



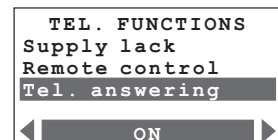
Select Tel. functions and press **OK** to access the menu



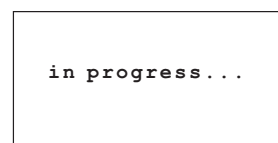
Select Tel. answering machine with the **▲▼** keys



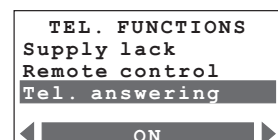
Use the **◀▶** keys to change the setup from OFF (basic setup) to ON



Press **OK** to memorise the change; in progress... appears for a few seconds on the display



The operation will be then completed



If a call is made on the fixed line, the answering machine will answer after the set number of rings (see Chapter "Programming the answer").

Calls on the GSM channel do not activate the answering machine; there will always be an answer after the first ring.



WHAT MUST NOT BE DONE:


– Never unscrew the antenna connector!;

– Do not remove the SIM Card!

If you need help, call your installation technician!

Programming the answer

If an answering machine is used, you will have to program it so that it will answer before the Unit (it normally answers after 5 rings) If this is not possible, you can change the Unit setup with the following procedure:

 (the setup applies to the PSTN line only; the answer is fixed after 1 ring for the GSM channel):



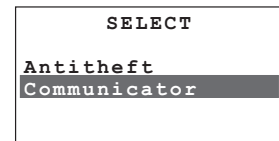
WHAT MUST NOT BE DONE:

- Never unscrew the antenna connector!;
- Do not remove the SIM Card!

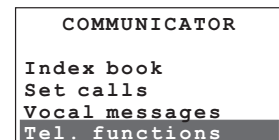
If you need help, call your installation technician!

Accessing the edit menu

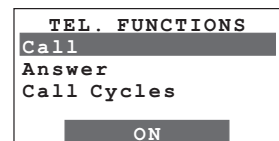
Select Dialling device (Communicator) and press **OK** to enter



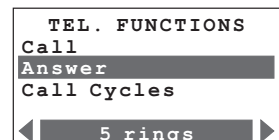
Select Tel. functions and press **OK** to access the menu



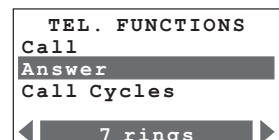
Select Answer with the **▲▼** keys



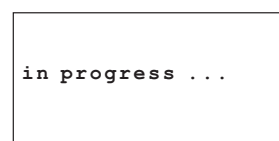
After the selection, the existing programming (from OFF to 8 rings) appears in the last line on the display



Change the number according to your needs with the **◀▶** keys (if you select OFF, the Unit will not answer any call)



Press **OK** to memorise the change; "in progress..." appears for a few seconds on the display; the operation will then be completed



How to communicate with the Unit?

When you call the Unit on the FIXED line, the answering machine will be the first to answer. Now, press ## to communicate with the Unit.

You will then be requested to type in the User code.

Remote use

The MyHOME_Web portal

MyHOME_Web is a service offered by MyHOME that allows you to check and manage your home remotely by using any means of communication: telephone (mobile or fixed), computer connected to the Internet and any other future technological device.

All this is possible through the MyHOME_Web portal, which is able to transmit your orders, keep you updated on what is happening in your house and on the alarms that went on. Also, it transmits the images and sounds in your house.

Alarms

Through its safety solutions, the MyHOME_Web alarm service gives you the highest level of protection against any danger. As a result, MyHOME is not limited to triggering an audible signal when dangers occur but it warns you even when you're not at home. It also manages danger situations in order to avoid damages in your house.

When an alarm goes on (burglar alarm (antitheft), gas alarm, flooding alarm), your house timely contacts the people you have decided to warn with a phone call, an SMS message and an email through annexed audio and video files. At the same time, it independently responds with actions that you have decided such as rolling down the roller shutters and turning on the lights in the garden.

It is also possible to enable / disable the burglar alarm, obtain the status of the zones, completely download the alarm memory and get remote assistance service.

Commands

Through your reserved MyHOME_Web Internet portal area or by telephone (through the personalisable vocal menu), you can control all MyHOME elements in your house:

- switch lights on and off ;
- activate all control units such as curtains, roller shutters or automatic gates;
- turn on/off or change your heating system program;
- switch on and off your electrical home appliances;
- manage the priorities of the electrical loads in order to avoid the release of the general power switch or contractual power overload limit allowed by the electric company.

Check



Through your reserved MyHOME_Web Internet portal area or with just a simple phone call (through the personalisable vocal menu), you can check: which electrical appliances and which lights are on, if the roller shutters are shut, if the burglar alarm is on as well as the status of every other element in your house.

These are some of the services MyHOME_Web can offer you. For more details, visit this website:

www.myhome-bticino.it

and if you wish to have this service, contact your installer.

MyHome Alarm

Bticino makes available the free App MyHome Alarm ( and ) , which enables you to manage the GSM burglar alarm central unit.

You will now be able to manage your burglar alarm system locally and also remotely, by sending SMS management commands like:

- arm/disarm system, including arming scenarios, zones;
- status check: armed/disarmed, active scenario or zones, network and battery status;
- Management of the enabling status for each telephone number configured in the central unit;
- Receive alarm notifications from the central unit (also without the App installed);
- Receive the configurations already set on your central unit.



Check with your installer if the version of the central unit installed in your home is compatible with this App, and if it is already correctly configured.

Answering a call from the Unit

It is recommended to photocopy and hand out this page to all those who will be called by the Unit in case of an alarm.



Answer the call and wait for the alarm message
e.g.: MyHOME System, warning intrusion alarm, press a number to listen



After pressing a number you will hear a message, for example: Message recorded by (name and address of user), the burglar alarm is on, intrusion alarm; enter code



USER CODE

STOP CYCLE OF CALLS
INFORMATION REQUEST
FORWARD COMMAND

Pressing a key before hanging up they will not be called during the next call cycles.

Entry of the user code blocks all the calls for the alarm in progress. It is now possible to:

- send commands (see chapter "Controlling your home from a distance") or interrogate the system (see chapter "Querying the Unit").
- hang up to end the communication

HANG UP



END OF COMMUNICATION

Querying the Unit

These simple commands let you know the status of the system at any time. They also allow you to communicate vocally and listen to what is happening in your house.



Dial the telephone number (GSM or PSTN fixed telephone). The Unit will answer after the programmed number of rings; if you have an answering machine, press ## after it has started to operate (only if you are calling on the FIXED line).



Type in the User code; if it is correct, you will get "executed" as an answer. If not, the message will be "error"; after three errors, the Unit cuts the communication.

SEND COMMAND

Dial the command you want to send to the Unit



Query the burglar alarm to know if it is on or off as well as any other alarms



What you will say on the telephone will be emitted from the Unit loudspeaker



You can listen to what is happening through the Unit microphone

END COMMUNICATION



WHAT MUST NOT BE DONE:

- Never unscrew the antenna connector!;
- Do not remove the SIM Card!

If you need help, call your installation technician!

Controlling your home from a distance

The MyHOME system lets you control the functions in your house such as lights, heating and roller shutters - even when you're not there - through easy telephone commands



Dial the telephone number. The Unit will answer after the programmed number of rings; if you have an answering machine, press ## after it has started to operate



Type in the user code; if it is correct, you will get "executed" as an answer. If not, the message will be "error"; after three errors, the Unit cuts the communication

CHECK MEMO-CARD
(see facsimile on the right)

Code 99	Description
1 9911	Entrance light ON
2 9901	Entrance light OFF
3 9912	Room rolling shutters UP
4 9902	Room rolling shutters DOWN
5	
6	
7	
8	
9	

The memo-card is a memorandum to be filled out by the installer. It contains the codes to be sent and a description that identifies them

SEND COMMAND
END COMMUNICATION

Type in the command on the keypad (e.g. 9912); the Unit will confirm it with a vocal END message (e.g. executed, roller shutters up)

Call your installer to decide which remote functions you wish to activate (lights turning on, heater ...); the installer will properly program the Unit and fill out the memo-card with a short description of the function related to it.

bticino **BURGLAR-ALARM UNIT**

Answer the call:

- answer the call;
- press a number;
- type the user code;
- listen to the message;
- send some commands or hang up.

Call the control unit:

- dial the telephone number;
- if an answering machine is connected enter ##;
- type the user code;
- enter the controls;
- hang up.

Commands

922	SYSTEM STATUS
921	MESSAGE COMMUNICATION
920	ROOM LISTENING
*5*8##	ENABLING
*5*9##	DISABLING
*5*8#1...8#	SEPARATION

Example - By entering the command: *5*8#1256#
zones 1, 2, 5 and 6 will be active



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BTicino SpA
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21100 Varese
www.bticino.it