

**Hotel Supervision Software**  
3544SW - 3546SW - 003595 – 003596

**Version history:**

Software Version: 2.5.4	Date: 25 <sup>th</sup> January 2023
<p>Bug fixes:</p> <ul style="list-style-type: none"><li>• Fixed occasional loss of selected rooms</li><li>• Fixed loss of license on some PCs</li></ul> <p>Improvements:</p> <ul style="list-style-type: none"><li>• Room preset when configuring badges</li><li>• After LOGIN the landing page goes to Rooms tab</li><li>• Display of Start/End time of badge validity in the room</li><li>• Improved communication management between PC and badge reader 348402</li><li>• Improved management of the opening of the badge database</li><li>• Minor improvements</li></ul> <p><b><u>WARNING:</u></b></p> <ul style="list-style-type: none"><li>• This version is only compatible with <b>MH201 firmware version from 3.5.10 or upper</b></li></ul>	

**Bug fixes:**

- **Fix .NET3 installation issue** (not installing on Windows 10) during HS server setup
- **Automatic correction of invalid dateTime** in EventLogs

**Improvements:**

- Improvement on the IP communication between HS Server and MH201s
- Automatically kill HotelSupervision server service if Windows makes it blocked in PendingStop state more than 20s.
- Improvement of the database reading speed
- Improvement connection stability between HS server and the MH201s
- Minor translations improvements for English, French and Italian

**WARNING:**

- This version is only compatible with **MH201 firmware version from 3.5.x or upper**
- Due to a compatibility break on the HS server database, **the database from versions less than 2.5.x will be automatically deleted**. A full resynchronization of the project will be done at first start of the supervision server

HotelSupervision client/server are **no more compatible with Wildix**

## New features:

- Possibility to have **favorite scenarios** in the room property panel
- Possibility to **manage the fan speed manually** (when available on the thermostat)
- Display the active mode (heating or cooling) in which the thermostat is when it is set in "Automatic changeover"
- Updated the **html integrated help** with the new UI and features
- **Display the type of user** in the room when using the UX touch keycard reader (048770 or 048780)
- **Auto-restarts the Supervision Server** after loading a new project file

## Bug fixes:

- Fixed a bug where the first and last **names of badges were not constrained correctly** to the maximum length supported by the gateway (15 bytes = 15 English characters, or 7 non-English characters). If some incorrect names were already sent, just edit the badge and send it again
- When a badge is sent from the PMS, some fields in the "Add badge" dialog were not enabled/disabled correctly
- When a badge name/surname sent by Wildix are modified (truncated or trimmed) by HS client, the **BadgesCreated event was not sent by HS Server to Wildix**
- In some situations, the **room properties panel was no more displaying**
- **Removing a sound** in the settings (ie alarm notification, or alarm clock and note notif) wasn't saved
- Fixed a bug causing the **failure of the HS client installation** due to the badge reader driver which couldn't install on some PCs
- Show back the message saying we are in demo mode when no license is registered

## Improvements:

- Improved server status messages in HS client (Requires having both HotelSupervision software and Supervision server in version 2.4 or greater, instead it is not even possible to connect)
- The "Home" tab is no more visible when no user is logged in
- "Common area timetable" and "Thermostats settings" are no more editable by a staff user
- New Lightbox UI applied for all the dialogs (badge access log, room access log, recovery, ...)
- In the Last Entry section of the room details panel, we now show the details of the last used badge even if it was a wrong badge
- Use a default image for the Home page of HS client for new project files
- Show the maintenance switch for common areas
- Improved reconnection to the server after a connection loss

Software Version: 2.3.0	Date: 28th September 2018
<p>Technical improvements:</p> <ul style="list-style-type: none"> <li>• Stabilization of the server (fixed random loss of communication with some rooms)</li> <li>• Setup files now includes all external requirements needed (Visual C++ redistributable, .NET framework 3 and 4, badge programmer driver, ...)</li> <li>• Fixed the possibly delayed time synchronization after a date/time update (for example at daylight time saving moment)</li> <li>• Minor bug fixes and optimizations</li> </ul> <p>New features:</p> <ul style="list-style-type: none"> <li>• Major UI update of the HotelSupervision client and Supervision server</li> <li>• Optimization of the filters (all cumulative, filtering on the room type, ...)</li> <li>• 2 sizes of room cards (new small cards size)</li> <li>• Property panel is now auto-closed when clicking beside</li> <li>• New "Room Generic Service" feature (<b>requires MH201 firmware version 3.2.6 or greater</b>), and possibility to choose the corresponding picto in a list</li> </ul> <p>NOTE: this version has been tested and certified coupled with MH201 / 003593 firmware version 3.2.6</p>	

Software Version: 2.0.126	Date: 21st March 2016
<p>Minor bugs fixes and optimizations</p>	

Software Version: 2.0.123	Date: 12th October 2015
<p>New features:</p> <ul style="list-style-type: none"> <li>- Up to 10 Clients Supervision Software on the same network</li> <li>- Possibility to set in the room from the software OFF and Thermal protection mode</li> </ul> <p>Stability improvement in case of Ethernet disconnections</p> <p>Minor bugs fixes and optimizations</p> <p>Installation note:</p> <p>The supervision system is made up of two different installation kits, the Server and the Client module. The Server module and one Client module can be installed in the same computer. Further Clients can be installed on other computers for management from several points of the hotel (in total max 10 Clients per system)</p> <p>For more details please refer to Software Manual chapter "Installation"</p>	

<b>Software Version: 1.2.43</b>	<b>Date: 28th January 2015</b>
<p>New features:</p> <ul style="list-style-type: none"> <li>- project with more than 100 rooms (require F458 or 003599)</li> <li>- generic contacts up to 10 for each room (require MH201 version 2)</li> <li>- manual badge recording using serial number</li> <li>- it's now possible to set the badge starting date of validity</li> <li>- personalization of the default validity date of the badge (starting and expiration date)</li> </ul> <p>Added some translations Manual and guide updating Minor bugs fixes and optimizations</p>	

<b>Software Version: 1.1.34</b>	<b>Date: 11th June 2014</b>
<p>Improvement in badges management Improvement in performance Minor bugs fixes and optimizations</p> <p>NOTE: this version has been tested and certified coupled with MH201 / 003593 firmware version 1.1.38</p>	

<b>Software Version: 1.1.23</b>	<b>Date: 14th April 2014</b>
<p>Added/corrected some translation Minor bugs fixes and optimizations</p>	

<b>Software Version: 1.0.76</b>	<b>Date: 26th November 2013</b>
<p>First release</p>	